

Appendix 1

The five platforms under evaluation are described using each of the five variables in the STOPE definition as follows.

Platform	Strategy
Next Bengaluru	An open collaborative and crowdsourcing platform run by the not-for-profit urban research institution MOD Institute in collaboration with the Next network based out of Bengaluru.
Karnataka One	An integrated citizen utility interface run by the government.
Reap Benefit	A social enterprise that engages with youth to solve local problems and shares data with the local government
I Change My City	An initiative of the not-for-profit organization Janaagraha that acts as a social media platform to engage citizens in civic action.
Bengaluru Political Action Committee	A not-for-profit organization that works for advocacy, grassroots governance, and citizen engagement

Platform	Technology
Next Bengaluru	Website, social media platforms such as Facebook and Twitter, physical space through urban studio
Karnataka One	Website, payment gateway, Facebook, Twitter
Reap Benefit	Website, lab, blog, social media
I Change My City	App, website, social media, complaint box, map, traffic offender reporting
Bengaluru Political Action Committee	Website; social media platforms such as Facebook, Twitter, Instagram, LinkedIn, Youtube; Physical office; dashboard; maps

Platform	Organization
Next Bengaluru	Collaboration between MOD Berlin, MOD Bengaluru and Next network, which are urban action research institutions. Supported by other organizations in Berlin such as Robert Bosch and Goethe Institut Bengaluru and other organizations in Bengaluru.
Karnataka One	Government bureaucratic services integrated online
Reap Benefit	Founders, board members, team, youth board members, users, government partners, partners with other organizations

I Change My City	App and website are self-organized. Direct link between citizen and urban local body for utility and services.
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Bengaluru Political Action Committee	Core team, support staff and citizens along with seven types of partners
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Platform	People
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Next Bengaluru	7 full time members who are architects, designers, and planners, while the users are citizens of Bengaluru, neighborhood groups, other citizen initiatives, and media and partner organizations
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Karnataka One	20 departments of local government
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Reap Benefit	2 founders, 4 board members, 5 youth board members, 52,018 users, 8 partners, and 8 team members
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I Change My City	Three-tier structure with: Board of trustees – 3 members Governing board members – 9 members Executive committee – 5 members
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Bengaluru Political Action Committee	2 founders. Board has 21 team members, 7 staff members, and 16 program partners: 10 government, 2 policy draft, 12 corporate, 4 not for profit, 3 design and 3 media partners
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Platform	Environment
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Next Bengaluru	Draws citizen into contributing ideas for improvement of neighborhoods in Bengaluru through physical studio, interactive map, polls, and posting ideas. Communication is done via newsletter and bulletins posted on web as well as information brochure developed as part of workshops.
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Karnataka One	Provides a single interface for government services and payment gateways.
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Reap Benefit	Develops prototypes. Data is shared with local government.
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I Change My City	Primarily aimed at civic engagement with urban local bodies through specific action points such as complaint box, traffic offender reporting, and inputs to local budget formulation.
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Bengaluru Political Action Committee	Primarily aimed at civic action and engagement, good governance, and advocacy. Trains candidates to be urban local elected representatives through leadership incubation centers. Focuses on research reports and findings as well as opportunities for citizen engagement through fellowship.
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Source: Authors' compilation