

1 **Citizens' Perceptions of Media Performance in High-Choice Media Environments: Expectation-**  
2 **Evaluation Discrepancies and Their Relationship with Media Trust, Populist Attitudes, and**  
3 **Media Use**

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6 **Online Appendix A1.** Explaining citizens' expectation-evaluation discrepancies individually for each of the six  
7 dimensions of normative media functions.

|  | <b>Informa-<br/>tion</b> | <b>Public<br/>forum</b> | <b>Watch-<br/>dog</b> | <b>Analysis</b> | <b>Social<br/>Empathy</b> | <b>Mobili-<br/>zation</b> |
|--|--------------------------|-------------------------|-----------------------|-----------------|---------------------------|---------------------------|
| Constant   | -.470                    | -.470                   | -1.17                 | -.616           | .722                      | -.831*                    |
| <i>Sociodemographics</i>   |                          |                         |                       |                 |                           |                           |
| Gender   | -.031                    | -.031                   | .144                  | -.044           | -.056                     | .010                      |
| Age  | .003                     | .003                    | .002                  | .004            | .003                      | .005                      |
| Education  | .146                     | .146                    | -.004                 | -.023           | -.135                     | .076                      |
| Place of residence   | .161                     | .161                    | .107                  | .138            | .074                      | .136                      |
| <b>Adj. R<sup>2</sup></b>  | <b>.008*</b>             | <b>.018**</b>           | <b>.007</b>           | <b>.018**</b>   | <b>.020**</b>             | <b>.017**</b>             |
| <i>Political characteristics</i>                                     |                          |                         |                       |                 |                           |                           |
| Political interest   | .200***                  | .200***                 | .100*                 | .149***         | .000                      | .135**                    |
| Political ideology   | .023                     | .023                    | -.005                 | -.032           | -.110***                  | -.039*                    |
| Homogeneity of the people  | -.314***                 | -.314***                | -.131*                | -.074           | -.049                     | -.124**                   |
| Demand for Sovereignty   | .147*                    | .147*                   | .203**                | .188**          | .306***                   | .167**                    |
| Anti-Elite populism  | .509***                  | .509***                 | .445***               | .359***         | .285***                   | .341**                    |
| Anti-outgroup populism   | .087                     | .087                    | .044                  | -.002           | -.139**                   | .003                      |
| <b>Δ Adj. R<sup>2</sup></b>  | <b>.171***</b>           | <b>.125***</b>          | <b>.167***</b>        | <b>.149***</b>  | <b>.127***</b>            | <b>.147***</b>            |
| <i>Media-related characteristics</i>                                 |                          |                         |                       |                 |                           |                           |
| Public-service broadcasting  | -.060                    | -.060                   | -.065                 | -.065*          | -.029                     | -.058                     |
| National newspapers and news<br>magazines                            | -.031                    | -.031                   | -.022                 | -.052           | -.105**                   | -.050                     |
| Local newspapers   | -.036                    | -.036                   | -.020                 | .021            | .011                      | .031                      |
| Websites of newspapers, news<br>magazines or PSB                     | .016                     | .016                    | .039                  | .021            | .022                      | .030                      |
| Private broadcasting   | -.010                    | -.010                   | -.059*                | -.027           | -.032                     | -.010                     |
| Tabloid newspapers   | -.200**                  | -.200**                 | -.149**               | -.082           | -.018                     | -.094*                    |
| Websites of tabloids or private<br>broadcasters                      | -.025                    | -.025                   | -.016                 | -.041           | -.063                     | -.072                     |
| Online user comments   | .109*                    | .109*                   | .074                  | .108**          | .088*                     | .078*                     |
| Social media channels of influencers,<br>bloggers, or public figures | -.035                    | -.035                   | -.012                 | -.006           | .058                      | .015                      |
| Social media channels of political<br>actors, groups or parties      | -.011                    | -.011                   | .013                  | .004            | -.003                     | .036                      |
| Alternative partisan media   | .056                     | .056                    | .047                  | .000            | -.009                     | .023                      |
| Partisan selective exposure  | -.293***                 | -.293***                | -.121**               | -.173***        | -.161**                   | -.145**                   |
| Media knowledge  | .021                     | .021                    | -.005                 | -.012           | -.024                     | -.001                     |
| <b>Δ Adj. R<sup>2</sup></b>  | <b>.060***</b>           | <b>.029***</b>          | <b>.032***</b>        | <b>.037***</b>  | <b>.019**</b>             | <b>.035***</b>            |
| <b>Adj. R<sup>2</sup></b>  | <b>.239***</b>           | <b>.172***</b>          | <b>.206***</b>        | <b>.204***</b>  | <b>.166***</b>            | <b>.199***</b>            |

8 Note. Unstandardized *b*-values. 751 ≤ *n* ≤ 769; VIF < 2.62, Durbin-Watson-test: 1.89-2.02. \* *p* < .05, \*\* *p* < .01, \*\*\* *p* < .001.